## **Contacting Us**

## Have a question?

If you have a question about the promotion, please read through all the FAQs from the Promotions website.

## Need help lodging your claim?

If you are unable to find an answer to your question in the FAQs, or you require assistance to lodge your claim, please file an Eticket (www.eticket.trendmicro.com.au) with us. One of our Customer Service Specialist will be able to assist you further.

## Want to check the status of your claim?

When you have successfully raised a claim, you will receive an email containing Eticket ID (six digits)

To <u>View Claim Status</u>, Enter your Email and the Eticket ID (six digits) as shown below and View Status:



Regards,

Trend Micro Promotions Team